

my energy. my usage.
mymeter.



**Nobles Cooperative
Electric**

Your Touchstone Energy® Cooperative



MyMeter — your online account management tool

View/Pay Bill



A variety of options to make
paying your bill more
convenient

Usage Dashboard



Little changes can mean big
savings

Outage Map



To view current outages,
view our outage map

User Guide



Learn more about the
Portal!

Notifications



Sign up for outage or billing
notifications

Support



We are here to answer your
questions and concerns

Take control of your energy use
with tools made just for you.



1. New Users: Create your MyMeter Account

To register, go to **www.noblesce.coop** and select “Create an Account” or download the MyMeter app for free at the app store. Be sure to enter your account number (which is your member number on your electric bill) and account name exactly as they appear on your monthly utility bill. If you need assistance, please call 800-776-0517.


2. Returning Users: Log in to your Account

Use your email address and your password to log in to your customer account.

Create your account below

Name on Account	<input type="text" value="Exactly as it appears on your statement"/>	Choose Password	<input type="password" value="*****"/>
Account Number	<input type="text" value="Exactly as it appears on your statement"/>	Re-enter Password	<input type="password"/>
Email Address	<input type="text" value="name@domain.com"/>	Secret Question	<input type="text" value="What street did you grow up on?"/>
		Secret Answer	<input type="password"/>

Energy awareness & tracking makes it easy to understand your home.



My energy. My usage. My Meter.

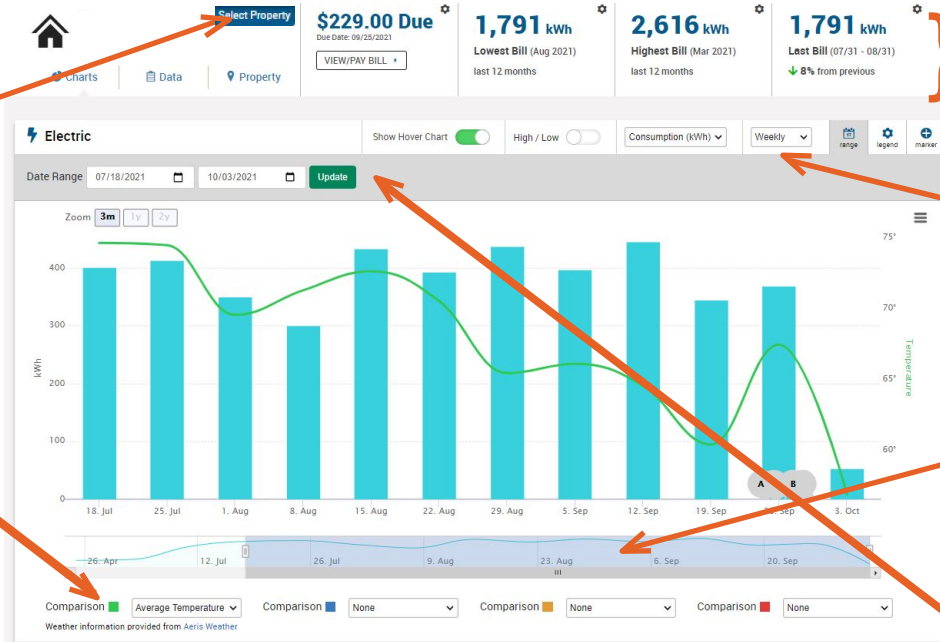
- View/Pay Bill
- Usage Dashboard
- Outage Map
- User Guide
- Notifications
- Support

3. Navigating the Dashboard

Once you log in to MyMeter, you will see the dashboard screen in the Charts view. Here usage data is displayed graphically, over a chosen time period. If you have more than one meter (such as dual fuel customers), usage will display as stacked bars in different colors. In addition, total consumption for the most recent day, week and month are shown at the top, with a comparison of past electricity usage. MyMeter gives you as much or as little detail as you want.

If you have multiple properties, select from the “Select Property” drop-down.

Select from different options to compare data, or turn off by selecting “None.”



Watch this top bar for information and messages.

Choose data time interval: Hourly, Daily, Monthly, etc. (your options will depend on your meter).

Choose a date range from the calendar drop-down or by using the sliding markers.

4. Navigating the Dashboard (continued)

Quick zoom to different time periods to display data.

Pink bars indicate weekends.



Click "legend" for color-coded meter key and to toggle meters on and off.

Print or export graph.

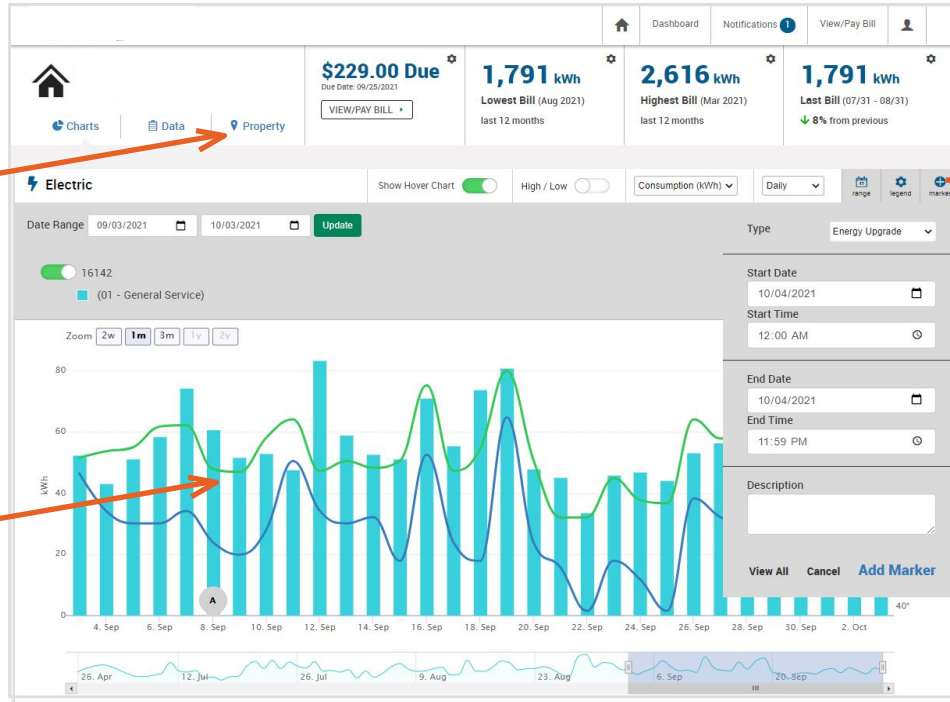
Hover over a data point for details.

5. Set Energy Markers

Use markers to note events or energy upgrades that may impact your energy usage (such as purchasing a more efficient appliance or being away on vacation). You can add or delete markers you've set at any time.

"Property" shows your energy markers and allows you to make changes.

Markers will appear in the bar graph.



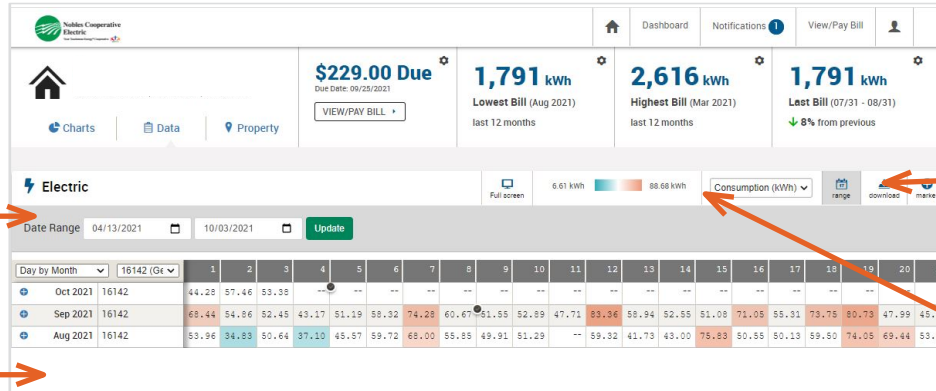
Click marker tab, choose type and date/time, and add a description.

6. Data View

In Data view, all available data for a given period is displayed in a table format. Your data can be visually scanned, or downloaded for further analysis.

Choose data interval to view.

Expand for comparison data.



Download data to spreadsheet.

Color coding indicates data point's proximity to period maximum and minimum. Teal indicates lower usage and red indicates higher usage.

7. Edit (add nickname to account)

More than one account? In Property Profile view, you can add a nickname to an account to better understand and determine what account you are reviewing.

The screenshot displays the 'Property Profile' view for a utility account. At the top, there is a navigation bar with a home icon, 'Dashboard', 'Notifications' (with a blue indicator), 'View/Pay Bill', and a user profile icon. Below this, a row of four summary cards is shown: '\$229.00 Due' (Due Date: 09/25/2021) with a 'VIEW/PAY BILL' button; '1,791 kWh' (Lowest Bill: Aug 2021, last 12 months); '2,616 kWh' (Highest Bill: Mar 2021, last 12 months); and '1,791 kWh' (Last Bill: 07/31 - 08/31, 8% decrease from previous). Below the summary cards, there are two tabs: 'Property Profile' (selected) and 'Markers'. The 'Property Profile' section shows 'Location #: 001-33-028' with a location pin icon and a 'Details' section with 'Name' (Home) and 'Primary Use' (Single Family) dropdown menus. An orange arrow points from the 'Edit' button in the top navigation bar to the right side of the image.

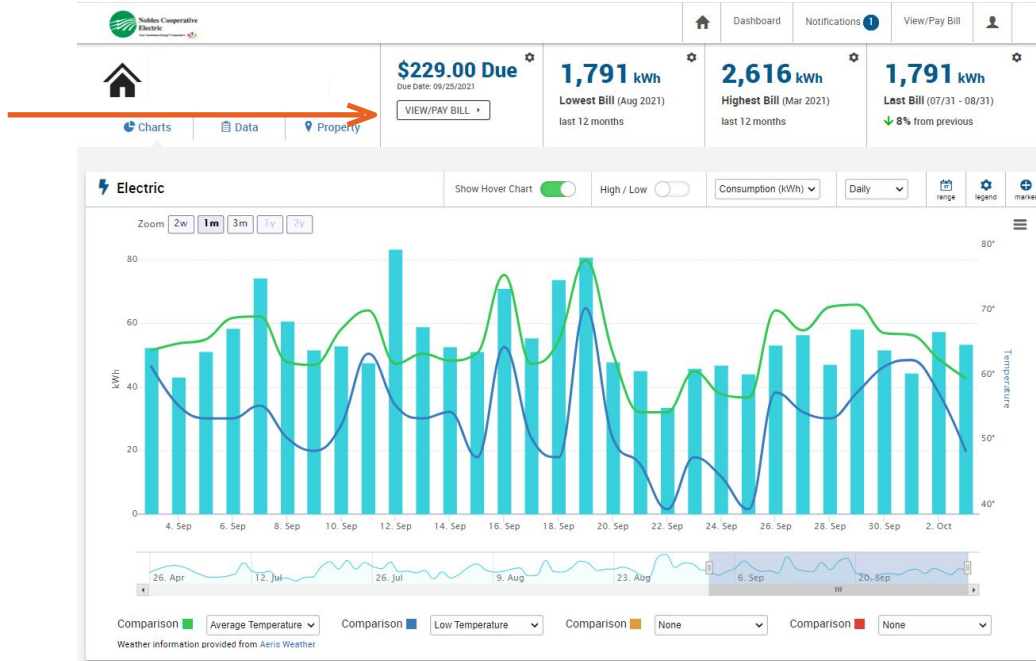
Add a nickname if you have more than one account.

8. Billing

Click "View/Pay Bill" to access your billing and payment history.

Make an online payment for your selected account by clicking the "Pay Bill" button.

The "View Bill" button will render a PDF copy of your bill. You can save or print the document.



9. Communication Preferences

The Communication Preferences allow you to manage how you receive communications about your energy use. Choose to receive notifications via email or text, and set alerts to notify you about outages, new bill, due date reminder, past due reminder, payment applied and your usage exceeds a specific limit. This is a voluntary option. You will only receive text messages based on your elections. You can change your settings at any time.

Select
"Add
Notification"

Set customized
threshold
notifications
and save
changes.

View Account
Information by
selecting it from
below the user icon.

The screenshot shows the 'Communication Preferences' page for Nobles Cooperative Electric. At the top, there is a navigation bar with a home icon, 'Dashboard', 'Notifications', and 'View/Pay Bill'. On the right side of the navigation bar is a user icon. Below the navigation bar, the page title 'Communication Preferences' is displayed. A dropdown menu is open under the user icon, showing a '+ Add Notification' button and a list of notification types: Outage, New Bill, Due Date Reminder, Past Due Reminder, Payment Applied, and Usage Threshold. Below the dropdown, there are notification settings for 'Outage messages for Home, ovich@gmail.com'. The 'Enabled' toggle is turned on, and there are 'Edit/Delete' options.

Select
"Communication
Settings" under the
user icon.

Messages and
alerts will display in
"Notifications".



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